

# PRINT PUBLICATIONS ORDER FORM as at Nov 2011 (please print clearly)

Service/Agency .....  
 Mailing Address .....  
 ..... Postcode .....  
 Contact Name ..... Phone .....  
 Email Address .....

Please return your completed order form to:  
 Tenants Union of Victoria PO Box 234 Fitzroy 3065  
 or fax 9416 0513 ☎ 9411 1444 www.tuv.org.au



**TENANTS UNION**  
 of Victoria Ltd

Would you like to join the Tenant News email list?  
 Yes, my email address is provided on the left

SERVICE TYPE (please circle your code #)	Code #	SERVICE TYPE (please circle your code #)	Code #
Community Information Centre	1	Migrant Resource Centre	8
Community Health Centre	2	Neighbourhood House	9
Community Legal Centre	3	SHASP Service	10
Disability Support Service	4	SAAP Service	11
Financial Counselling Service	5	Student Housing Service	12
Housing Info & Referral Service (THM)	6	Tenant Advice Service	13
Mental Health Service	7	Other	14

PUBLICATIONS (English)		# Copies
1. Tenant's Handbook – a guide for Victorian Residential Tenants	English only	
2. Caravan Park Resident's Handbook – a guide for Victorian Caravan Park Residents	English only	
3. Rooming House Fact Sheet – Breach of Duty Notices	English only	
4. Rooming House Fact Sheet – Eviction	English only	
5. Rooming House Fact Sheet – Notices to Vacate	English only	
6. Rooming House Fact Sheet – Shared Room Rights	English only	
7. A Day at the Bench DVD Kit – a guide for Tenants & Residents going to the Tribunal	English only	
8. Tenants Union of Victoria Advice & Information Brochure – a guide to our services	Multilingual	
<b>PUBLICATIONS (available to download from www.tuv.org.au)</b>		
9. *Applying for Public Housing	Website only	–
10. *Tenants Rights – a guide for non-English Speaking Tenants	Website only	–
11. Public Housing Repairs – a step-by-step guide (English only)	Website only	–

FACT SHEETS (English only)	# Copies
Applying for a Private Rental Property	
Assignment & Sub-letting	
Avoiding Eviction for Rent Arrears	
Bonds	
Breaking a Lease	
Claiming Compensation	
Complaints About Landlords & Real Estate Agents	
Costs	
Defending a Compensation Claim	
Ending a Tenancy	
Eviction	
Giving Your Landlord a Breach of Duty Notice	
Goods Left Behind	
Notices to Vacate	
Pets	
Privacy	
Rent Increases	
Repairs	
Shared Households	
Starting a Tenancy	
Tenant Databases	
The Landlord is Selling	
The Victorian Civil and Administrative Tribunal	
Tribunal Hearing Checklist	
Utility Charges	
When You Get a Breach of Duty Notice	
When You Want to Leave	

\* Available in English, Amharic, Arabic, Chinese, Croatian, Persian, Polish, Russian, Serbian, Somali, Spanish, Turkish and Vietnamese.