You have moved out and you want your bond back.

Is your landlord making a claim against your bond?

NO

DO YOU AGREE WITH YOUR LANDLORD/AGENT ABOUT THE AMOUNT OF THE BOND THEY SHOULD RECEIVE?

NO

You cannot agree to have part of the bond paid to the landlord. Do nothing: the landlord must apply to the Victorian Civil and Administrative Tribunal (VCAT).

YES

Fill in and send an 'Application by a Tenant' to the Victorian Civil and Administrative Tribunal, Residential Tenancies List.

There is no application fee for applying for the return of your bond.

START HERE

YES

Your landlord must apply to the Tribunal within 10 business days of your tenancy to make a claim against your bond. You will receive a copy of their application and a Notice of Hearing from the Tribunal. If 10 business days have passed the landlord can no longer make a claim against your bond unless they are granted an extension by the Tribunal.

Was your bond paid by the Office of Housing under the bond loan scheme?

NO

The bond will be paid directly to the Office of Housing.

YES

Was your bond paid by the Office of Housing?

YES

You and the landlord/agent must fill in and sign a Bond Claim form, specifying how much of the bond should be paid to each of you.

NO

Do not sign a blank bond form.

For more information on defending a landlord’s claim against your bond, see our fact sheets:

> Bonds
> Defending a compensation claim

Send the form to the Residential Tenancies Bond Authority (see the address on the form).

What information to bring to the Tribunal:

> the date you started the tenancy
> the type of tenancy (ie fixed term, month to month)
> the amount of bond paid
> a copy of your bond receipt
> the amount of notice given
> the Condition Report if you have one

You cannot agree to have part of the bond paid to the landlord. Do nothing: the landlord must apply to the Victorian Civil and Administrative Tribunal (VCAT).

Your bond will be paid into your nominated bank account or mailed to your address the day after your Bond Claim form is processed.

Send the form to the Residential Tenancies Bond Authority (see the address on the form).